



# iNTRAXX

## Customer Spotlight

### "Inventory control - Crews are less able to overstock"

- Ferno iNTRAXX customer

The Oak Valley Hospital District Ambulance is a great example of an innovative department, with leadership thinking "outside the box" to address common needs and pain points. Located in Oakdale, CA, this hospital-based ambulance service serves their surrounding rural communities with superior quality medical care.



Recently, the service took delivery of (2) Type II ambulances complete with FERNO iNTRAXX. I asked Barry Hurd, a 41-year EMS professional and current Chief of Ambulance Services for Oak Valley, his thoughts and experiences with the FERNO iNTRAXX product which he generously provided.

#### What initially interested you about the FERNO iNTRAXX product?

Barry: I saw a demo vehicle, and the versatility of storage and re-configurability of the system caught my attention. Inventory management could be improved as the iNTRAXX system is compatible with LEAN concepts.

The compact, modular design meant we could move from a Type III to a Type II vehicle because of the space savings.

#### What benefits does iNTRAXX bring to your department?

Barry: Each vehicle will be able to be configured exactly the same way, making it easier to find what you're looking for.

Inventory control - Crews less able to overstock. Items will have a place and because of the see-through pouches, it's easy to see if it is filled or not. It makes it more difficult to "overstock".

Individual crew members can still configure some equipment to their personal liking, moving the monitor to a different spot for instance, without interfering with overall layout.

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*NOTE: Ambulance types referred to in this interview relate to USA Type II Ambulances which are built on a van type chassis, and Type III Ambulances which have a square patient compartment mounted onto the chassis.*



# **iN/TRAXX**

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Photos courtesy of Oak Valley District Hospital Ambulance Service



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